

Policyholder guide to the **guard.me** experience



Download policy wording or summary

REAL PEOPLE. REAL SOLUTIONS. **REAL LIFE.**

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International Insurance

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Step 1: Log in to your account using the following link:
<https://www.guard.me/login.php>

Note: Ensure that you have accepted all cookie preferences for the account login to be visible.

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Insurance Plans | guard.meCARES Services | Information | Contact Us | Account Login | EMERGENCY CONTACT

Account Login

Login to have access to:

- Print your Healthcare Access Card
- Your Policy Overview
- Download Policy Documents
- Find Status of your claim
- Submit/Resubmit a claim

To log into your account, you will need to use the primary email address registered to your policy.

PLEASE PROVIDE YOUR EMAIL ADDRESS. THIS WILL BE USED TO CHECK IF YOU HAVE AN ACCOUNT.*

*Denotes A Required Field

NEXT

Forget your email? Recover your email

Your choice regarding cookies on this site
We use cookies to optimize site functionality and give you the best possible experience.

Cookie Notice | Cookie Preferences

Technical Support

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Step 2: From the Dashboard, click on **POLICIES** from the menu on the left-hand side of the screen.

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Dashboard

Hi, Test Four Demo Four!

First Name: Demo Four | Last Name: Demo Four | Date of Birth: Jun 09, 1990 | Gender: Male

Country of Origin: England | Email: test@guard.me | Registered: Jun, 13 2019

Address: 80 Altlake Parkway, Markham, ON L3R 6H3, Canada | Phone: (416) 323-4567

My Active Policy: Expires On: Aug, 31 2022 | Policy Number: 09600625D

No. Of Claims: 2 | All claims

Dependents: 0 | All dependents

Download Healthcare Access Card

SUBMIT A CLAIM

DASHBOARD | POLICIES | CLAIMS | DEPENDENTS | CHANGE PASSWORD | SECURITY QUESTIONS | 2 FACTOR AUTH | ADD/UPDATE ADDRESS | LOGOUT

Download policy wording or summary

Step 3: Here are a list of all your policies. Locate the required policy and use the dropdown menus under the **DOCUMENTS** column to select your preferred language. The policy wording or summary will either open in your browser or a download prompt will show up (depending on the settings of your browser).

My Policies

Client Name: Test Four Demo Four
Date of Birth: Jun 09, 1990
Email Address: test@guard.me

POLICY NUMBER	STATUS	START DATE	END DATE	HEALTH CARD	VISA	DOCUMENTS	CANCELLED/ER DATE	CLAIMS
09092396SD Submit a Claim	Open	Jan 01, 2022	Apr 30, 2022			Policy Wording: Select Summary: Select		1
2931-4256048-S Submit a Claim	Expired	Dec 01, 2020	Nov 30, 2021			Policy Wording: Select Summary: Select		0
2931-3125823-S <small>*Cannot submit a claim on policies that have ended over a year ago</small>	Expired	Jun 06, 2019	Oct 31, 2019					1

Dependents

This account has no family members attached.